



SKILLS FOR SUPERVISING

What if you could equip your supervisors to do the work it takes to make your organization successful? Today, supervisors may struggle with productivity. Tomorrow, they may struggle with change. Effective performance demands a comprehensive skill set that adequately prepares supervisors for the key role they play in their organization's success. Gaining a competitive advantage in a changing economy and marketplace is essential for survival. That's why your supervisors need effective skills to propel your organization to new heights.

Participants will learn valuable skills through the use of case studies, skills practice, self-assessments, group discussion and action planning.

PARTICIPANTS WILL LEARN:

- Managing Conflict and Performance Problems
- Professional Communication and Effective Listening
- Time Management
- Coaching and Developing for Results
- Effective Delegation
- Inspiring Loyalty and Trust
- Managing Change
- Managing and Aligning Teams for Success

REGISTER TODAY! To register, contact Joanne at (386) 506-4224 or Joanne.Parker@DaytonaState.edu. We accept checks, credit cards (MasterCard, VISA), purchase orders or company billing for payment.

ABOUT YOUR INSTRUCTOR

Debbie Featherston brings over 20 years of experience helping organizations design, implement and manage people development solutions. As a performance consultant and executive coach, Debbie helps organizations build strong leaders, engage and retain high performers and manage change initiatives. Prior to founding Workplace Partners, Inc., Debbie was vice president and founder of JIST Works, Inc., where she designed and implemented systems and processes that provided a foundation to sustain fast growth for its national training and catalog sales.

DATES:

Sept. 26, Oct. 3,
Oct. 10, Oct. 17, 2018
(four consecutive
Wednesdays)

TIME:

8 a.m. - 5 p.m.

LOCATION:

Daytona State College,
Bldg. 150, Rm. 305
1200 W. Intl. Speedway Blvd.
Daytona Beach, FL

INSTRUCTOR:

Debbie Featherston

FEE: \$495

Center for
Business & Industry
www.theCBI.com



DAYTONA
STATE COLLEGE

DaytonaState.edu

A MEMBER OF THE FLORIDA COLLEGE SYSTEM

Daytona State College prohibits discrimination and provides equal opportunity in employment and education services to all individuals without regard to age, ancestry, belief, color, disability, ethnicity, genetic information, gender, marital status, national origin, political affiliation, pregnancy, race, religion, sex, sexual orientation or veteran status.

105013K_018 8/18